

TOUR CONDITIONS

(The small print)

PRAIRIE DOLLARS: This is a discount program that rewards you every time you travel with Prairie Coach. After each tour is completed, you will receive a Prairie Dollars coupon valued at \$5.00 per night for each overnight stay. This coupon can be applied toward the retail price of any upcoming Prairie Coach tour. Your Prairie Dollars are good for 18 months from the date of issue and there is no limit (not to exceed the cost of the tour) to the amount of Prairie Dollars you can apply to a tour-if you've earned them, you can use them. If you refer someone who is not currently on our mailing database and they book a tour you are traveling on, you earn Double Dollars for your referral (maximum two couples per tour).

TOUR INCLUSIONS: Unless otherwise noted, tour package pricing includes round-trip transportation, overnight accommodations for the specified number of nights, tickets and entrance fees for all scheduled events and/or attractions. Meals are not included unless otherwise noted in the tour highlights and /or inclusions. Prairie Coach reserves the right to change, omit, and/or alter advertised attractions and events advertised. Final Inclusions will be the same or of greater value.

MEETING THE MOTOR COACH: Most tours originate in Huron, SD. Stops are made to pick up passengers along the route. On tours traveling to eastern destinations, the coach usually makes stops in Mitchell and Sioux Falls to pick up passengers. When westbound, additional departure locations are typically Mitchell, Rapid City, and other points along the Interstate. We cannot guarantee all individual pick-up points requested.

HOTEL ACCOMMODATIONS: We will make every effort to provide you quality accommodations and to honor requests such as Smoking/Non-Smoking, number of beds in a room, handicapped room, etc., but we cannot guarantee services such as hotel accommodations since we do not directly provide these services.

SINGLES: Tour package pricing is based on two people sharing a room (Double Occupancy). If you do not have a traveling companion, and would like to save money, you can request that Prairie Coach Trailways try to find a roommate for you. If a suitable roommate cannot be found, or if you elect not to share a room with a companion, an additional charge will be added to your tour cost to reflect the additional cost to Prairie Coach Trailways, typically \$80.00 to \$90.00 per night.

DEPOSIT, FINAL PAYMENT: A deposit will be required within 7 days of making your reservation in order to confirm your participation on the tour. You will not be officially on the tour until the deposit is received. Invoices will be mailed approximately 30-60 days prior to departure requesting final payment. Final payment is due seven days after final invoice is received.

LIABILITY: Prairie Coach Trailways is not responsible for lost, stolen, or damaged items. Prairie Coach Trailways acts only as an agent in arranging reservations for hotels, transportation, sightseeing, restaurants, or any other service included in each itinerary. Therefore, tour passengers agree that indirectly by acts of God, fire, labor disputes, acts of governments, civil disturbances, riots, theft, pilferage or acts of terrorism, or due to any default by a hotel, air/ground carrier, restaurant, or other company, vendor, or individual providing services for our tours. This does not mean that the responsible party is not liable for a loss. Any action should be directed to the responsible service provider. Prairie Coach Trailways reserves the right to decline, to accept or retain any member of any tour should such person's health, mental or physical condition or general deportment impede the operation of the tour or the rights, welfare or enjoyment of other passengers. Prairie Coach Trailways reserves the right to withdraw from the tour at any time and liability is limited to a refund of all monies received. No refunds will be granted for any unused portion of this tour unless specifically stated. The fares quoted herein are based on those rates in effect at the time of the printing of this flyer and while no changes are anticipated, fares are subject to change without notice. **TOURS ITINERARIES MAY BE SUBJECT TO CHANGE.**

WEATHER DELAYS: If a tour is delayed due to extreme weather conditions, any additional expenses, such as accommodations, meals, phone calls, etc., will be your responsibility. Prairie Coach Trailways will not be liable for the additional expense. By requesting an insurance brochure, you will have an opportunity to purchase travel insurance for this and many other circumstances that could cause you a financial loss.

FUEL SURCHARGE: If fuel prices should increase due to uncontrolled circumstances, a fuel surcharge may be added to the tour cost. Such a surcharge would be reflected in your final billing.

OPERATOR CANCELLATION: Tours are subject to a 20-passenger minimum. If Prairie Coach cancels a tour due to lack of participation, the liability to Prairie Coach Trailways is limited to a refund of monies paid. If Prairie Coach cancels a tour for any other reason, a pro-rated refund may apply.

PASSENGER PARTICIPATION: Due to the nature of our trips, passengers need to be mobile. We rotate seats throughout the tour. If you have motion sickness, we recommend you bring something to manage it while on tour. If your motion sickness is unmanageable, we recommend that you do not travel on bus tours. We will make every effort to accommodate your specific hotel needs, but cannot guarantee them.

PRAIRIE COACH GUARANTEE: Prairie Coach Trailways will reimburse 100% of tour cost for a death in the immediate family or medically necessary reason. ****"Immediate family member"** is defined as self, person's spouse, spouse's child, daughter-in-law, son-in-law, brother, sister, mother, father, grandchild, step-brother, step-sister, step-parents, parent-in-law, brother-in-law, or sister-in-law. "Medically necessary reason" is defined as injury, sickness, or other condition that requires treatment by a physician. Prairie Coach Trailways requires documentation by a physician indicating that treatment has been recommended and travel not advised. This guarantee covers the traveler and traveling companion. ****The 100% reimbursement guarantee applies to travelers who have paid their balance in full.** If only a deposit has been paid, the deposit will be reimbursed. The guarantee is effective one week after payment is made up to the day the trip begins. This guarantee covers traveling companion as well. If travel insurance is purchased by customer, that insurance policy will override the Prairie Coach Guarantee.

PARTICIPANT CANCELLATION: Should it become necessary for you to cancel your reservation, it is important that you notify Prairie Coach Trailways immediately to avoid or otherwise limit any cancellation penalty that may be assessed. Depending on the date of your cancellation, Prairie Coach Trailways could incur costs including but not limited to prepaid deposits, admittance fees, tickets, reservation charges plus lost opportunity costs that may not be refundable. Consequently, the following penalty fee schedule applies:

The following reimbursement schedule will apply to all other cancellations not covered by the Prairie Coach guarantee:

<u>Written notice of cancellation received by Prairie Coach Trailways (Mandatory)</u>	<u>Penalty Assessed Per Person</u>
From time of deposit through 61 days prior to departure	\$25.00*
Between 60 days and 46 days prior to departure	Amount of deposit*
Between 45 days and 8 days prior to departure	Amount of deposit plus 10% of tour cost*
Between 7 days and 2 days prior to departure	50% of tour cost*
48 hours and less prior to departure	100% of tour cost* plus any non-refundable amounts paid to our
vendors by Prairie Coach Trailways.	

If you have any questions or would like more information, please call our tour office toll-free at (877) 428-4798, or visit our website at www.PrairieCoach.com