

PRAIRIE COACH GUARANTEE

The **Prairie Coach Guarantee** is effective one week after payment is made, up to the day the trip begins.

Prairie Coach Trailways will reimburse 100% of the tour cost for a death in the immediate family. "Immediate Family" is defined as self, spouse, child, spouse's child, daughter-in-law, son-in-law, sister, brother, mother, father, grandchild, step-sister, step-brother, step-parents, parents-in-law, sister-in-law or brother-in-law.

Prairie Coach Trailways will reimburse 100% of the tour cost for a medically necessary reason. "Medically Necessary" covers only the traveler and their traveling companion. It is defined as injury, sickness or other condition that requires treatment by a physician. Prairie Coach Trailways requires documentation by a physician indicating that treatment has been recommended and travel is not advised for either the traveler or their traveling companion.

The Prairie Coach "Tour Conditions" on the back of every tour flyer will take precedence if the conditions of cancellation do not meet the above criteria.